

Journal of  
**Social and Administrative Sciences**

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**Pre-assessment of Editor**

|   |                    |
|---|--------------------|
| Article number  | 175                |
| Title of the article  |                    |
| <b>Determining the Equality of Customer Loyalty between Two Private Commercial Banks in Ghana</b> |                    |
| Date of receipt by the editor/editor of the field   | Editor Bilal KARGI |
| Date of report  | 13.03.2015         |

Below table has been marked by editor/editor of the field.

5-Very good    4-Good    3-Fair    2-Bad    1-Very bad

|  | 5   | 4 | 3  | 2 | 1          |
|--|-----|---|----|---|------------|
| Is the article proper for the publishing realm of JSAS?      |     |   |    |   |            |
| Are the documents of secretariat process completed?          |     |   |    |   |            |
| Are the spelling rules properly fulfilled?                   |     |   |    |   |            |
| Is the language used academic/scientific?                    |     |   |    |   |            |
| Is there any doubt about plagiarism at any level?            |     |   |    |   |            |
| Are the title and contents in a harmony?                     |     |   |    |   |            |
| Is the abstract sufficient?                                  |     |   |    |   |            |
| Does the article make any contribution to the science?       |     |   |    |   |            |
| Does the article make any contribution the related field?    |     |   |    |   |            |
| Are the data set and sources of data reliable?               |     |   |    |   |            |
| Are the evidences clear and sufficient about the hypothesis? |     |   |    |   |            |
| Are the results sufficient?                                  |     |   |    |   |            |
| Is the literature review sufficient?                         |     |   |    |   |            |
| Is there SSCI citation about 30 per cent?                    |     |   |    |   |            |
| Is it sufficient for the level of JSAS Publishing?           |     |   |    |   |            |
| Can the article be send to the Peer Reviewer?*               | Yes |   | No |   | <b>XXX</b> |

\* If the answer is 'No', please write your reasons.

Author I. A. A., the article that gives above information, could not be sent to the Peer Reviewer Because:

The paper titled as "Determining the Equality of Customer Loyalty between Two Private Commercial Banks in Ghana" was submitted to JSAS and after it has been subjected to a careful and detailed JSAS examination process. **However, after these examinations, we find out that there is a plagiarism sourced from the paper that mentioned below.**

The document contains 22 paragraphs. 18 paragraphs were taken from other sources "with no difference". Furthermore, the abstract copied from the web site specified below "with no difference".

**Abstract** (<http://omicsonline.org/blog/2015/01/30/2627-Determining-the-Equality-of-Customer-Loyalty-between-Two-Commercial-Banks.html>)

**Introduction**([http://www.termnet.org/downloads/english/news/RaDT\\_KnowledgeBrandsandCustomerLoyalty-TerminologyasaCriticalSuccessFactor.pdf](http://www.termnet.org/downloads/english/news/RaDT_KnowledgeBrandsandCustomerLoyalty-TerminologyasaCriticalSuccessFactor.pdf))

**Conclusion** (<http://omicsonline.org/e-banking-journals-conferences-list.php>)

A plagiarism attempt is detected and blocked.

**Please do not make any contact with KSP Journals, ever again.**

**Editor  
B.K.**